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ESOL Skills for Life

Reading - Entry Level 3

Candidate Paper ESOLRE3AB/P

Time limit: 1 hour

Number of tasks: 4

Fill in the boxes below

First name

Surname

Date of Birth

For centre use only

Learner ID

Centre Name

	Marks	Date completed	Tutor signature
Task 1			
Task 2			
Task 3			
Task 4			

Total Marks

Pass Mark 17/26

Pass

Fail

Internal Quality Assurer signature

Date

External Quality Assurer signature

Date

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Instructions

- Use a pen.
- You have 1 hour to complete four tasks.
- Some questions must be answered with one tick in a box . If you change your mind about an answer, put a line through the box and then mark your new answer with a tick .

Information

- This paper has 26 marks.
- The marks for **each** task are shown at the bottom of the page.
- You may use a monolingual dictionary (simplified dictionary or glossary).

Advice

- You should spend about 10-15 minutes on each task.
- Read each question carefully before you start to answer it.
- Try to answer every question.
- Check your answers if you have time at the end.

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Task 1

Read the text below and answer the questions that follow.

Marker
use only



NATIONAL CLOTHING COLLECTION

Thank you for helping us to help others...

Do you have any unwanted clothes or shoes?
Don't throw them away - donate them NOW!



We need clean clothing and household items in good condition to sell in our charity shops across the U.K. Please bring your donations to one of our charity shops or telephone **0800 567 234** to arrange a home collection. We are unable to accept clothing that is damaged, or unclean. We also do not accept electrical items.

You can also donate money directly to our charity
online **www.clothingco.org**,
or by phone: **0800 345 126**.

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1. Put a tick in the correct box.

This text is to:

- a) make a request for something
- b) advertise a service
- c) offer something for free

Marker
use only

2. You would like to give the things below to the charity. Which of these things does the charity NOT want?

Put a tick in the two correct boxes.

- a) a microwave
- b) a coat with a broken zip
- c) a pair of clean shoes that have been worn
- d) plates and cups

3. There are two ways to donate your clothing. Write the ways here:

i)

ii)

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4. You don't have any items at home to give to the charity, but you want to help them. How can you help the charity in another way?

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Total marks for Task 1: 6 Marks

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Task 2

You want to enrol onto a college course. Read this information about the different ways you can apply to a college and then answer the questions.

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**ADULT
COMMUNITY
COLLEGE**

How to Enrol

In person — Office Opening Times

Term Time Only	
Monday to Thursday	08:30 - 20:00
Friday	08:30 - 20:00
Saturday	09.00 - 17:00
Sunday	CLOSED

'Unfortunately, we are not able to enrol students out of term time.

By phone

Enrol by phone by calling 0208 891 5907 extension 4040.

If the line is busy, please leave a message and your number.

Alternatively, send an email to enrol@racc.ac.uk and one of the Admissions team will call you.

Online

Some of our courses allow you to enrol online. It is only possible to enrol online if you see this symbol **A** next to a course title in the online prospectus.

- Select the course from our online prospectus
- Click "Apply Now"
- Complete the forms
- Book your interview online
- The college will keep you updated with the progress of your application

(Source: Adapted from: Richmond Adult Community College website, <http://www.racc.ac.uk/how-enrol>)

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1. On which days of the week is the office open for the longest time?

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2. Which sentence is true? Put a tick in the correct box.

a) You can apply for all courses online, by phone, or in person.

b) You can apply for all courses by phone or in person, and only some courses online.

c) You can apply for all courses online, by phone, or in person during college holidays.

3. Finish the sentence:

The **A** symbol means you can

4. Write a number next to each sentence below to show the order of the online application process. The first one has been done for you.

Fill out all the forms with your information.

Book an interview.

Look at the online prospectus and choose a course.

Wait for the college to contact you about your application.

Click the Apply Now button.

Total marks for Task 2: 7 Marks

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Task 3

You receive this letter. Read the letter and answer the questions that follow.

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Cooks Hospital 
NHS Foundation Trust

NHS number: 007-892-3344

Dear patient,

This letter is to confirm that you have an eye clinic appointment on Thursday 12th April at 09.25.

At Outpatients Department
Cooks Hospital
Birmingham
BU4 7TS

Your consultant will be Dr Potiphar or another member of his team.

Please bring this letter with you. You are very welcome to bring a friend or relative with you to your appointment. You may have to wait up to 30 minutes during busy times.

You will receive a reminder of your appointment 7 days prior to the date of your appointment on either your home or mobile phone.

If you need to cancel or change your appointment, please contact us in advance, so your appointment time can be offered to another patient. To cancel or change your appointment, call the Outpatients Booking Office on 0445 730 298 or email Outpatient.booking@nhs.net.

Best regards

Outpatients Booking Team

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1. Complete the table with information from the text.

a.	Date of appointment	
b.	Time of appointment	
c.	Hospital Department	
d.	Name of doctor	

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2. Which sentence is true? Put a tick in the correct box.

a. You have to bring the letter and a friend to the appointment.

b. You have to bring the letter and you can bring a friend to the appointment if you wish.

c. You don't have to bring the letter or a friend to the appointment.

3. You want to change your appointment. Write one way you can do this:

4. What will happen a week before your appointment?

Total marks for Task 3: 7 Marks

Task 4

Read the text below and answer the questions that follow.

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Nurse shortage leaves NHS bosses searching abroad

A SHORTAGE OF NURSES at a Chichester Hospital is seeing more staff recruited from abroad. Western Sussex Hospitals NHS Trust has employed 62 staff from Spain, Italy and Portugal in recent years.

Although there is much advertising across the country, bosses in the UK are still finding it difficult to fill a large number of vacancies in the NHS.

Director of nursing Amand Parker said: “We regularly advertise for staff in the UK, but with an approximate shortage of 20,000 nurses, it is not possible to meet this demand only with staff trained here.”

She believes that employing staff from overseas is “good news for patients who benefit from more permanent, highly trained and experienced nursing staff.”



(Source: Adapted from Chichester Herald Feb 13th 2015)

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1. Underline one answer. The main purpose of the text is to:

a) advertise jobs

b) give you news

c) make a complaint

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2. Put a tick in the correct box. The text tells you that:

a. there are too many nurses in the UK.

b. there are no nursing jobs available in the UK.

c. we need more nurses in the UK.

3. How many nurses have been employed from abroad recently?

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4. The words in the left column of the table below are from the text.

Draw lines to match the words to the explanations to show their meaning in the text. The first one has been done for you. There are more explanations than you need.

You may use a dictionary to help.

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- | | | |
|--------------|--------|--|
| | | 1. a foreign country |
| a) a vacancy | —————> | 2. a position that is empty and available (i.e. job) |
| b) benefit | | 3. when you do not have enough of something that you need (e.g. water, money, staff) |
| c) shortage | | 4. an advantage |
| d) abroad | | 5. another city |

Total marks for Task 4: 6 Marks

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End of Assessment

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