

Pearson Edexcel Functional Skills – Entry 3

English

Entry 3 Reading TASK C

Set 3

Controlled Assessment Material

Valid from September 2016 to August 2017

Learner name

Learner signature and date

Instructions

- Use blue or black ink. Do not use pencil.
- Write your answers in the spaces provided.
- For each task answer ALL the questions on both texts.
- Some questions must be answered with a tick in a box.
- If you change your mind about an answer, put a line through the box and mark your new answer with a tick.
- You must use a dictionary.

Information

- There are 10 marks available for each task.

Advice

- Read each question carefully.
- Make sure you know what to do before you write your answers.
If you are not sure, ask.
- Use clear English and present your answers carefully.
- Check your work carefully after finishing each task.

Turn over ►

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PEARSON

Read Text C1 and answer questions 1 to 4.

Text C1

You read this.

Royal Bridgemouth Hospital Patient Information

Why we collect information about you.

Your doctor and other health workers keep records about your health and any treatment you might receive, so you can be sure that you get the best possible care from us.

These records can be either written down or kept on a computer.

The records will include:

- your address
- person to contact in an emergency
- details of any visits to clinics
- information about any time spent in hospital
- details of treatment and care received.



We will also keep the results of any tests. This will help us decide on the best treatment for you.

The hospital will not share your personal information with anyone. If you want to speak to someone or see what your records say, you can contact the hospital on 0002 374829

Text C1 questions

1 Put a tick in the correct box.

According to Text C1, the hospital keeps records about you so that:

A	it can contact the emergency services	<input type="checkbox"/>
B	it can share your information	<input type="checkbox"/>
C	you can speak to someone	<input type="checkbox"/>
D	you get the best possible care	<input type="checkbox"/>

(Total for Question 1 = 1 mark)

2 Write your answer on the line below.

Name **one** way records are kept.

.....

(Total for Question 2 = 1 mark)

3 Write your answers on the lines below.

According to Text C1, list **two** things the records will include.

1

2

(Total for Question 3 = 2 marks)

4 Put a tick in the correct box.

According to Text C1, the hospital will **not**:

A	share your personal information	<input type="checkbox"/>
B	keep results of tests	<input type="checkbox"/>
C	give you the best treatment	<input type="checkbox"/>
D	contact family in an emergency	<input type="checkbox"/>

(Total for Question 4 = 1 mark)

TEXT C2 BEGINS ON THE NEXT PAGE

Read Text C2 and answer questions 5 to 9.

Text C2

You read this information.

Making a hospital appointment

The Royal Bridgemouth Hospital has a new, fast and simple system for you to book appointments at a time that suits you.

Please use this information to choose and book an appointment.

Reference number: RBH8243527

Password: KUG 9452

How to choose and book your appointment

Phone: 0002 542195 7 am to 5 pm, Monday to Friday
10 am to 2 pm at weekends

Online: Go to www.royalbridgemouth.biz and select
'Choose and Book' 24 hours a day, 7 days a week

To book hospital transport

Phone: 0002 697153 9 am to 3 pm, Monday to Friday

To book mobility assistance

Phone: 0002 113478 11 am to 4 pm, Monday to Thursday

Please make sure you have your password and reference number when making your appointment or if you wish to amend your booking. If you want to change your password, log on to the website.

Text C2 questions

5 Write your answer on the line below.

What does this information help you to do?

.....

(Total for Question 5 = 1 mark)

6 Put a tick in the correct box.

To book your appointment, phone:

A	0002 542195	<input type="checkbox"/>
B	0008 243527	<input type="checkbox"/>
C	0002 697153	<input type="checkbox"/>
D	0002 113478	<input type="checkbox"/>

(Total for Question 6 = 1 mark)

7 Put a tick in the correct box.

What time can you phone to book an appointment at weekends?

A	9 am to 3 pm	<input type="checkbox"/>
B	10 am to 2 pm	<input type="checkbox"/>
C	7 am to 5 pm	<input type="checkbox"/>
D	11 am to 4 pm	<input type="checkbox"/>

(Total for Question 7 = 1 mark)

8 Write your answer on the lines below.

Look up the word **amend** in your dictionary and write down what it means.

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(Total for Question 8 = 1 mark)

9 Write your answer on the line below.

How can you change your password?

.....

(Total for Question 9 = 1 mark)